2021 SUMMARY REPORT:

Emergency Preparedness Workers
ACKNOWLEDGEMENT & CITATION

The Public Health Workforce Interests and Needs Survey (PH WINS) was developed by the de Beaumont Foundation and the Association of State and Territorial Health Officials to understand the interests and needs of the state and local governmental public health workforce in the United States, and was fielded in 2014, 2017, and 2021. For more information, visit www.phwins.org.

ABOUT THIS REPORT

This report summarizes key findings about emergency preparedness workers from the 2021 Public Health Workforce Interests and Needs Survey (PH WINS).

- Key findings are organized by the main sections of PH WINS 2021:
  - Demographics
  - Workforce Characteristics
  - Staying & Leaving
  - Training Needs
  - Engagement & Satisfaction
  - Well-being
WHAT IS PH WINS?

Public Health Workforce Interests and Needs Survey

- PH WINS, a partnership between the de Beaumont Foundation and the Association of State and Territorial Health Officials (ASTHO), was fielded in 2014, 2017, and 2021.

- **First and only nationally representative source of data** about the governmental public health workforce.

- Supports the governmental public health workforce in **understanding their strengths and gaps** and informs future investments in workforce development efforts.
2021 METHODS

• PH WINS 2021 was distributed via web survey to **137,446 state and local governmental public health workers**:
  • 47 state health agencies
  • 29 big city health departments
  • 259 local health departments
• The PH WINS 2021 instrument had five domains: workplace environment, COVID-19 response, training needs, addressing public health issues, and demographics.
• One important change in 2021: non-permanent employees of centralized state health agencies were included in the nationally representative data set.
WORKFORCE DEFINITION

- Workforce groups are defined by a combination of responses to PH WINS questions on program area, job classification, education, and certifications.

- **Emergency preparedness workers** include PH WINS respondents who selected the following job classification(s) or program area(s):
  - Job classification: emergency preparedness/management worker
  - Program area: emergency preparedness
**NATIONAL PARTICIPATION**

- Nationally, the survey was completed by 44,732 individuals, for a **35% response rate**.

- Response rates varied by frame:
  - **SHA**: 34%
  - **Big Cities**: 28%
  - **Other locals**: 52%
    - **Locals in Regions V and X**: 56%

*HHS Regions V and X participated in the PH WINS for All pilot programming, recruiting all locals in those regions, regardless of size, to participate in PH WINS.*
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Emergency preparedness workers account for 5% of the national governmental public health workforce.
2021 KEY FINDINGS: DEMOGRAPHICS

- PH WINS respondents self-reported demographic (personal) characteristics like their gender, race/ethnicity, and age.
- Respondents also self-reported the highest level of education attained and whether they have a specialized degree in public health.
DEMOGRAPHICS

- **64%** of emergency preparedness workers **self-identify as a woman**.
- **More than half** of emergency preparedness workers **self-identify as White**.
DEMOGRAPHICS

- Nearly half of emergency preparedness workers are between the ages of 31 and 50 years.

AGE COLLAPSED
EMERGENCY PREPAREDNESS: ALL EMPLOYEES

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Estimate</th>
<th>0%</th>
<th>25%</th>
<th>50%</th>
<th>75%</th>
<th>100%</th>
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<tbody>
<tr>
<td>&lt;31 years of age</td>
<td>10%</td>
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<td>31-50 years of age</td>
<td>49%</td>
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<td>51+ years of age</td>
<td>41%</td>
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EDUCATIONAL ATTAINMENT

- 36% of emergency preparedness workers have an advanced degree.
  - 31% has a Master’s degree.
  - 5% has a Doctoral degree.
- 11% has a specialized degree in public health.
2021 KEY FINDINGS: WORKFORCE CHARACTERISTICS

• PH WINS respondents were asked a series of questions related specifically to their job and the work they do, including:
  • Supervisory status
  • Job role
  • Primary program area
  • Tenure in public health overall, at their agency, and in their current job.

• Respondents also reported full-time/part-time status and salary information.
SUPERVISORY STATUS/JOB ROLE

- Nearly 3 out of 4 emergency preparedness staff work in a non-supervisory role.

- 78% of staff worked in a public health sciences job role, which includes program staff, epidemiologists, and contact tracers, among others.
Nearly all emergency preparedness workers are distributed across three primary program areas:

- **All Hazards**
- **Other Health Care**, including certain clinical services, immunizations, mental, oral, and school health, and substance misuse.
- **Communicable Disease**

### PROGRAM AREA

#### EMERGENCY PREPAREDNESS: ALL EMPLOYEES

<table>
<thead>
<tr>
<th>Program Area</th>
<th>Estimate</th>
<th>5%</th>
<th>10%</th>
<th>15%</th>
<th>25%</th>
<th>50%</th>
<th>75%</th>
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<tbody>
<tr>
<td>All hazards</td>
<td>70%</td>
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<td>Other health care</td>
<td>17%</td>
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<td>Communicable disease</td>
<td>10%</td>
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<td>Assessment</td>
<td>1%</td>
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<td>Organizational competencies</td>
<td>1%</td>
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<td>Chronic disease &amp; Injury</td>
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<td>Maternal and child health</td>
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<td>Environmental health</td>
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<td>Communications</td>
<td>0%</td>
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<tr>
<td>Other</td>
<td>0%</td>
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TENURE AT AGENCY

- Nearly half of emergency preparedness workers in 2021 had served at their agency for 5 years or less.
- 10% had served 21 or more years.

<table>
<thead>
<tr>
<th>TENURE AT AGENCY</th>
<th>Estimate</th>
<th>0%</th>
<th>25%</th>
<th>50%</th>
<th>75%</th>
<th>100%</th>
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<tbody>
<tr>
<td>0-5 years in agency</td>
<td>48%</td>
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<tr>
<td>6-10 years in agency</td>
<td>19%</td>
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<tr>
<td>11-15 years in agency</td>
<td>14%</td>
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<tr>
<td>16-20 years in agency</td>
<td>9%</td>
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<td>21 or above in agency</td>
<td>10%</td>
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</table>
2021 KEY FINDINGS: STAYING & LEAVING

• PH WINS respondents were asked a series of questions related to their intent to leave or stay at their agency and whether the COVID-19 pandemic affected their decision.

• Respondents were also asked to select reasons why they intend to stay or leave.
INTENT TO LEAVE/STAY

• More than a quarter of emergency preparedness workers are considering leaving their organization within the next year.

• 26% reported that the COVID-19 pandemic impacted their decision to stay or leave.
  • Among those who intend to leave, 44% said the pandemic impacted their decision (data not shown).
REASONS FOR LEAVING/STAYING

• Understanding employees’ reasons for leaving is critical for improving recruitment and retention.

• **Top reasons for leaving among emergency preparedness workers who intend to leave include:**
  - **Pay** (reported by 53%).
  - **Work overload/burnout** (reported by 47%)

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**Reasons for Leaving**

<table>
<thead>
<tr>
<th>Reason</th>
<th>Percent of Employees (2021)</th>
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</thead>
<tbody>
<tr>
<td>Pay</td>
<td>53%</td>
</tr>
<tr>
<td>Lack of advancement opportunities</td>
<td>47%</td>
</tr>
<tr>
<td>Work overload/burnout</td>
<td>47%</td>
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<tr>
<td>Organizational culture</td>
<td>44%</td>
</tr>
<tr>
<td>Lack of support</td>
<td>39%</td>
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</tbody>
</table>

**Reasons for Staying**

<table>
<thead>
<tr>
<th>Reason</th>
<th>Percent of Employees (2021)</th>
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<tbody>
<tr>
<td>Benefits</td>
<td>59%</td>
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<tr>
<td>Job stability</td>
<td>59%</td>
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<tr>
<td>Flexibility</td>
<td>59%</td>
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<tr>
<td>Supervisory satisfaction</td>
<td>62%</td>
</tr>
<tr>
<td>Job satisfaction</td>
<td>41%</td>
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</tbody>
</table>
2021 KEY FINDINGS: TRAINING NEEDS

- PH WINS respondents were asked to rate the day-to-day importance of and their own proficiency with 25-26 skill items, tailored for their supervisory level.

- Skills were collapsed into 10 strategic skill categories.

- A **training need** is a skill item reported as having **high importance, but low proficiency**.

- Identifying training needs can help support strategies to produce T-employees, or those who have depth in technical skills and breadth in strategic skills.

The top 5 areas of training needs across all supervisory levels are:

- Budget and financial management
- Systems and strategic thinking
- Change management
- Community engagement
- Policy engagement
The top 5 areas of training needs among non-supervisors are:

- Budget and financial management
- Systems and strategic thinking
- Change management
- Community engagement
- Policy engagement
The top 5 areas of training needs among supervisors, managers, & executives are:

- Budget and financial management
- Systems and strategic thinking
- Community engagement
- Justice, equity, diversity, & inclusion
- Change management
2021 KEY FINDINGS: ENGAGEMENT & SATISFACTION

PH WINS respondents were asked to rate their agreement with several statements related to:

- Job, organizational, and pay satisfaction
- Perceptions about their workplace
- Perceptions about their supervisors
- Perceptions about their organization
• Emergency preparedness workers are largely satisfied with their job (72%) and organization (63%).
• Less than half (43%) are satisfied with their pay.
PERCEPTIONS ABOUT ORGANIZATION

• Emergency preparedness workers’ overall perceptions of their organizations are positive.

• However, there is room for improvement:
  • Less than half of workers agree that leadership staff and employees communicate well.
  • 41% agree that creativity and innovation are rewarded.
2021 KEY FINDINGS: WELL-BEING

• The 2021 PH WINS survey included questions specifically about employees’ mental and emotional well-being.
• More than 1 in 5 emergency preparedness workers rate their mental health as either “poor” or “fair.”
• Looking for more data and graphs?
  • This report represents only a small portion of the data that are available from the 2021 PH WINS.
  • Go to the national PH WINS Dashboard to view more data, download graph images, and more. You can find the dashboard at www.phwins.org/national

• Want to learn more about the survey?
  • Go to https://debeaumont.org/phwins/2021-findings/ for more information about PH WINS 2021, including key findings, links to publications and survey methods.

• Have questions?
  • Contact the PH WINS team at: phwins@debeaumont.org